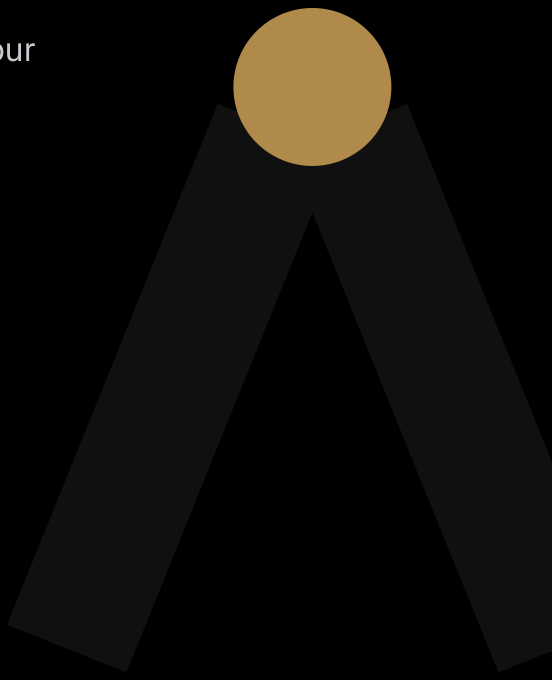
Avertyn.

FOR THIRD-PARTY ADMINISTRATORS

NSA SOFTWARE FOR HEALTHCARE COMPANIES

Every NSA dispute, in-house and on time.

Avertyn is software for TPAs to work open negotiation, federal IDR, balance bills and provider agreements for every plan they administer. It reads each notice, counts every window, drafts from the rule and fills the IDR Gateway's forms. A person on your team approves every step.



Your team, your data
Every case, brief and result stays in your workspace.

Every window counted
CMS deadlines and your own targets, in Eastern time.

Priced per dispute
A flat price that doesn't grow with your savings.

More disputes, new rules, and the same team.

Federal IDR volume has grown every year since 2022, and a plan can lose before anyone reads its offer. In the first half of 2025, 22% of IDR decisions were defaults: only one side submitted an offer and paid its fee.

2,559,375

Federal IDR disputes started in 2025, about 75% more than in 2024.

85%

Of payment decisions from July to December 2025 went to providers. Plans won about 14%.

445%

Of the QPA: the median award when providers won in 2025.

$22.4B

The total cost of the IDR process in its first four years, 2022 to 2025, by CHIR's estimate.

What changed in 2026

June 11	The federal administrative fee fell from $115 to $15 per party per dispute.
November 1	New batching rules, up to 50 line items, for open negotiations that begin on or after this date.
November 13	Initiations, responses, entity selections and offers can be filed in CMS's new IDR Gateway.

Filing is cheaper and moving to a new system. The deadlines haven't moved.

The windows on every case

Each one is fixed by federal rule.



30 business days to settle, from the day the notice is sent

4 business days to start IDR after that

3 business days to answer the entity selection

10 business days for offers after selection

30 calendar days to pay after the determination

Sources. CMS Federal IDR supplemental background, Jan–Jun and Jul–Dec 2025 · CMS cooling-off period interim report (2024: 1,463,868) · CHIR, 2025 data and Aug 2026 · CMS fee update, Jun 3, 2026, and IDR Operations final rules · CMS IDR Gateway notices · 45 CFR 149.510. Market figures, not a prediction about your plans.

02 · HOW IT GETS DONE TODAY

Three ways to carry the work. One keeps it with your team.

TPAs carry this work with their own staff and spreadsheets, with a vendor paid a share of what it saves, or with both. Each has a cost that grows with volume.

OPTION ONE

Spreadsheets and your own staff

WHAT WORKS

- You keep control and the relationship with each plan.

WHAT IT COSTS

- Deadlines counted by hand, case by case.
- Notices retyped; CMS forms filled one at a time.
- What wins lives in people's heads and leaves with them.
- Little to show a plan sponsor but a spreadsheet.

OPTION TWO

A vendor paid a share of savings

WHAT WORKS

- Someone else carries the volume.

WHAT IT COSTS

- The fee rises as your results improve.
- Your plans' disputes are worked by another company's people, and the briefs and know-how stay with them.
- A third party between you and your plan sponsors.

WITH AVERTYN

Your team, with software that does the routine

WHAT YOU GET

- Notices read, windows counted, replies and briefs drafted, Gateway forms filled.
- A flat price per dispute that doesn't move with your savings.
- Every case, brief and result in your own workspace.
- Reports and a sponsor view under your name.
- Your people decide, approve and file.

Avertyn is software, not a vendor that works your cases and not a law firm. It does the routine so your team spends its time on decisions, and it keeps the record in your workspace.

Moving over

What switching takes, from spreadsheets or from a vendor.

Open cases from your tracker

Bring in a spreadsheet: match its columns, check each row, and the cases open with their deadlines counted.

Closed cases as history

Past outcomes and amounts paid come in too, so your results and reports count them from the first day.

A guided setup

Set up Avertyn lists every step, with an owner for each. Enterprise includes hands-on setup.

Real case data comes in when you go live, under a signed Business Associate Agreement.

From notice to payment, one case record.

The same six steps on every case, whether your team carries twenty disputes a month or two thousand.

01

The notice reads itself

Notices arrive by email, fax or upload, or as a photo of the paper. Avertyn reads them and opens the case. Any other file goes to its case, bill or agreement. A person confirms each one.

AVERTYN · YOU CONFIRM

02

Every window counted, and owned

CMS deadlines and your own targets, kept apart, in business days and Eastern time. Each case goes to the right person on the right team, with alerts before anything is due.

AVERTYN

03

Eligibility and the QPA

Each dispute is screened against the federal IDR rules and the plan's QPA. The reason for every finding is written down for your team to weigh. Avertyn never decides for you.

AVERTYN · YOU REVIEW

04

Reply and negotiate

The response is drafted from a template that cites the rule. An offer calculator works from the QPA, and every contact with the provider is logged. Settle before IDR when it makes sense.

YOU APPROVE

05

Brief and file

The brief builder ranks the arguments IDR decisions cited most. A browser helper fills the IDR Gateway's forms from the case and stops before Submit.

AVERTYN · YOU SUBMIT

06

Determination and payment

The determination is recorded on the case. A payment is staged by one person and released by a second, who retypes the amount.

TWO PEOPLE

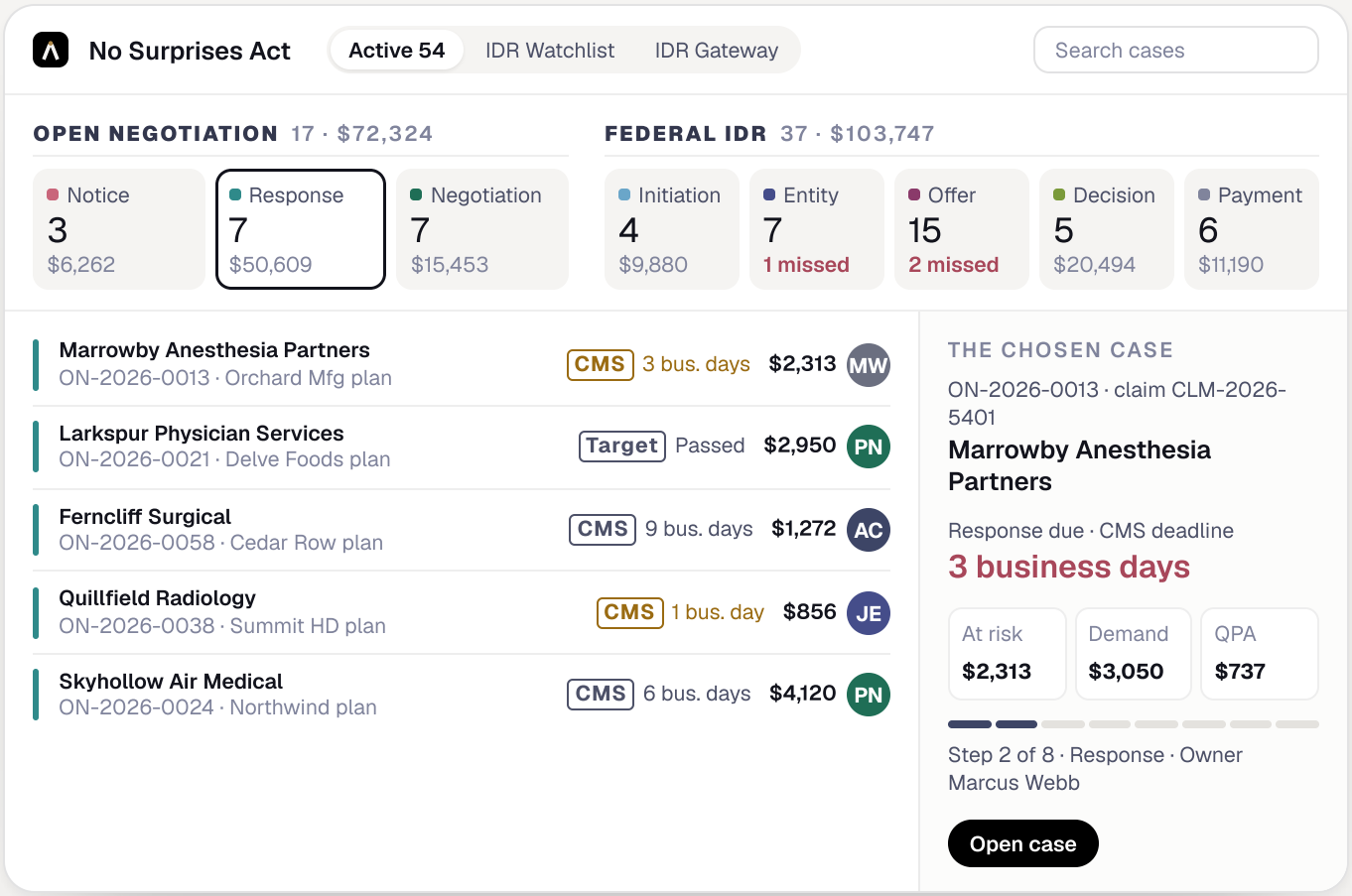
The agent drafts. People decide.

Nothing is sent, filed or paid without a person. Every action, automatic or human, is written to the case's history with who did it and why.

04 · INSIDE THE WORKSPACE

See every case, and what each one needs next.

Open negotiation and federal IDR step by step, with the money at stake and the next deadline on every case.



Sample cases with made-up names, drawn as Avertyn shows them.

Today

Where each person starts: what is due, what waits on them, and what Avertyn has drafted for them to approve.

Cases

A board, a list, a table or a calendar of the same cases, found by step, deadline, plan or owner.

Messages

Provider mail and team chat in one place, with the case attached to every thread.

05 · BUILT FOR EVERYONE AT A TPA

What each person gets.

One workspace for all of your plan clients, with each plan's cases kept apart and every person seeing the work that is theirs.

OWNER OR CEO

Margin and the client

"What does this cost, and what do my plan sponsors see?"

A price per dispute
Published plans; people who only read are free.

Results for each plan sponsor
Reports and presentations by plan, provider and outcome, as a PDF or slides.

Your name on it
Your logo and colors in the workspace and on presentations, on Team and Enterprise.

Your record
Cases, briefs, offers and results stay in your workspace.

OPERATIONS

Volume and deadlines

"Who has it, and is anything about to be missed?"

Routing by team
Intake, then Open Negotiation, then IDR: to whoever has the fewest open. People who are out are skipped.

Two kinds of deadline
CMS deadlines and your own targets, kept apart. A case due today with its owner out is handed on.

Workload and time
Open work by team and person, with a time clock and timesheets.

Control
Single sign-on, roles, and a full audit trail.

CLAIMS TEAM

Less typing, better briefs

"What's due, and what do I send?"

Cases open themselves
Notices and files are read and sorted; you confirm.

Drafts that cite the rule
Replies, offers and briefs from templates, with what won before.

The Gateway, filled
The helper fills each form from the case. You check, sign and submit.

On any screen
Web, Windows and Android, with deadline alerts on the phone.

How work moves between your teams

Set once in Teams. Every hand-off is written in the case's history, with the reason.

NEW NOTICE
Intake
Until the notice is logged

→

LOGGED
Open Negotiation
The response and the settlement

→

IDR STARTS
IDR
The negotiator stays on the case

06 · BEYOND THE DISPUTE

The work around a dispute, in the same place.

Bills sent to your members, and the agreements that settle a claim or keep it out of IDR, worked from the same record.

MEMBERS

Balance Bills

A member is billed above their share. Avertyn reads the bill and checks it against the No Surprises Act, the state law the plan follows and how the plan paid the claim.

- Letters to the provider that cite the rule
- Follow-up dates and negotiation

ONE CLAIM

Single case agreements

Settle one provider's payment outside IDR, or stop a balance bill. An offer set against Medicare and the plan's limit, with terms from a template.

- Sent for signature from Avertyn
- Escalations go to the people you choose

RATES IN ADVANCE

Direct contracts

Agree rates ahead of time with the providers who dispute with you most. Avertyn suggests them from your own disputes.

- A fee schedule as a percentage of Medicare
- The plans each contract covers

NONPROFIT HOSPITALS

Financial assistance

A nonprofit hospital's assistance program can cut what a member owes. Avertyn builds the application with the member's permission.

- The likely result, labeled as a prediction
- The hospital's decision recorded

Drive Every file filed by plan, case, provider and bill, with a full viewer, one-button redaction, signing (by finger on a phone) and a brief library that learns from your determinations.

07 · TRUST, STATED PLAINLY

Built to be audited.

Patient information IN PLACE

Only on a paid plan, after a signed Business Associate Agreement. Trial workspaces hold sample data, and sending stays off until an admin goes live.

Hosting IN PLACE

Stored and processed in the United States. Encrypted in transit and at rest.

Access IN PLACE

Admins, managers, analysts, auditors and viewers. A one-time code to a work email, or single sign-on with your identity provider (SAML).

People decide IN PLACE

The agent drafts and queues. It does not send, file or move money on its own.

Isolation IN PLACE

Every row is scoped to its workspace, and every action is checked against the person's role at the database, not only in the app.

Action ledger IN PLACE

Every action is written with who did it and why. A changed or deleted entry is detected. Kept six years.

Email without patient details IN PLACE

The recipient gets a secure link, reads the letter in Avertyn, and every open is logged.

Filing stays with you IN PLACE

The Gateway helper fills forms in your own signed-in browser. It never signs, attests or presses Submit.

Who touches the data

Supabase, on AWS in us-east-1	Database, sign-in, file storage and server functions
Vercel	Hosting of the website and the web application
Anthropic	The agent's drafting: the case facts a draft needs
Resend	Outbound email: the recipient and a secure link, no patient details
Google Firebase Cloud Messaging	Phone alerts: the case reference, the deadline and the due time

What we don't claim

No SOC 2, HITRUST or ISO certification and no third-party penetration test yet. Avertyn is software, not a law firm, and its templates are starting points, not legal advice. Every control and every vendor that touches the data is listed at avertyn.com/security.

08 · PRICING

Priced by the work, not by your savings.

Every plan includes disputes each month and writer seats. People who only read, such as auditors, plan sponsors and your client's finance team, are free.

Starter

A consultant or a two-person TPA.

$299 a month

or $2,500 a year

Disputes a month	30
Writer seats	2
Over the allowance	$10 each

- Deadlines in business days, alerts on the phone
- Eligibility check and QPA defense on every case
- Templates that cite the rule

Team

MOST TPAS

Independent and mid-size TPAs defending for several plans.

$950 a month

or $8,000 a year

Disputes a month	150
Writer seats	5
Over the allowance	$7 each

- Everything in Starter
- Federal IDR: batching, entity selection, packets
- Notices by email, fax and upload
- Intelligence and exposure by employer
- Your logo and colors

Enterprise

Large payers and national TPAs.

Custom yearly

One price, sized to your volume

Disputes a month	500+
Writer seats	Unlimited
Over the cap	By contract

- Everything in Team
- SSO and SCIM, audit export
- API and webhooks
- Hands-on setup included

For scale

Arithmetic from the prices above, 2026 federal fees and a federal estimate. Context, not a promise about your results.

$6.33

Team's price per dispute at its full allowance ($950 ÷ 150).

$425–$800

The IDR entity fee the losing party pays for one decision in 2026.

$857

Federal estimate of plans' and providers' internal cost to submit IDR materials, per dispute.

Flat

A fee that is a share of savings grows with every dollar saved. Avertyn's doesn't.

$857: impact analysis in the original federal IDR interim final rule, via Health Affairs (2025, 2026).

Founding rate

15% off Team for life for the first 20 workspaces, through December 2027.

What counts

One case from notice to close, counted once, in the month it opens.

Extra writers

$49 a month each beyond the included seats, on Starter and Team.

GETTING STARTED

Start today on sample cases.
Go live when you're ready.

Three people can work sample cases in Avertyn today, with no card and no sales call. Anyone who only reads joins free.

1

Try it on sample cases

Open a workspace at platform.avertyn.com and take sample notices from intake to determination: routing, drafts, briefs and the Gateway forms.

2

Get a free exposure report

Ask at avertyn.com and see what IDR is costing a plan. A person replies with what the report needs and how to send it.

3

Be one of the first 20

The founding rate: 15% off Team for life for the first 20 workspaces, offered through December 2027. Write to business@avertyn.com. Real claims come in with a subscription agreement, an order form and a signed Business Associate Agreement.

TALK TO US

business@avertyn.com

avertyn.com

Avertyn.

Avertyn is a dispute-management platform, not a law firm, insurer or investment adviser; nothing in this document is legal, actuarial or investment advice. Market figures come from public CMS and research reporting and are not a prediction or guarantee of outcomes. Sample cases use made-up names. Pricing is indicative; final terms are set per order. © 2026 Avertyn. All rights reserved.